Magiczny Kraków

Appeal by the mayor of Kraków

2026-11-13

Kraków Mayor Łukasz Gibała wishes to thank the residents and business owners who spontaneously came to the aid of those injured and witnessed the tragic events that took place in the Main Market Square on 7 November.

He is also asking those who found shelter and support at the time to let the municipality know where they received help, so that the people who provided it can be personally thanked.

Dear Residents and Guests of Our City,

In the wake of the tragic events that took place on Saturday, November 7, in the Main Market Square, we witnessed not only human tragedy, but also extraordinary gestures of solidarity, courage, and selfless help.
In these difficult moments, there were many who, without hesitation, rushed to help others. They opened the doors of their homes, businesses, and premises, providing shelter to those who needed it. They cared for the injured and witnesses to the incident. They offered support, reassurance, and did everything possible at that moment to alleviate others' suffering and fear.
I would like to thank each and every one of these people from the bottom of my heart for their courage and empathy.
I know there were many such gestures. You yourselves have written about many of them, returning to those places to express your gratitude once again.
And I, too, would like to join in these expressions of gratitude. Saturday's events reminded us, after all, just how much another person can mean. How great is the value of a heartfelt gesture, an outstretched hand, and solidarity that prevents us from looking away in a time of difficulty.
That is why I am asking those who found shelter and support on that tragic Saturday to indicate the places where they received it. We want to reach out to their hosts and thank them for their openness and kindness.
Please send your reports—including a brief description of the situation and the location where you received assistance (name of the store/institution/establishment and street name)— to the Mayor's Office at: **kp.umk@um.krakow.pl**

Łukasz Gibała