



Coronavirus - the most important telephone numbers

2020-03-28

Below are the most important telephone numbers, which in the current situation the inhabitants of Krakow are asking most often.

NFZ INFOLINE ON CORONAVIRUS: 800 190 590

SANITARY-EPIDEMIOLOGICAL STATION:

- Emergency: 667 881 188
- Information: 12 254 94 16, 12 254 95 00
- Working days 8. 00 a. m. to 8. 00 p. m.: 12 254 94 34, 12 254 94 37

HOSPITALS:

- University Hospital – Infectious Diseases Division: 12 400 20 00
- S. Żeromski Specialist Hospital-observation and Infectious Diseases Unit: 12 622 93 53

PERSONS IN FORMAL QUARANTINE

- food and Drug Administration 8 a.m.–7 p.m. (Mon–Fri), 10 a.m.–2 p.m. (sb-nd): 887 202 946, 887 202 947
- psychological support (24/7): 12 421 92 82,
- psychological support: 502 273 430, 500 741 575, 12 262 92 99, 12 633 35 31, 12 423 02 28, 783 222 263, 12 644 12 66 w. 24, 12 682 11 50, 692 960 436

SENIORS:

- mops service "shopping for senior": 8 a.m.–2: 30 p.m.: 887 202 948
- shopping, help with important matters, walking the dog, etc. 10 a.m.–2 p.m.: 603 359 864
- and [CAS contact list](#)

PEOPLE WITH DISABILITIES:

- City Social Information Centre: 9am–5pm: 731 349 699
- shopping, help with important matters: 10.00–14.00: 616 52 93, 12 616 52 83
- MOPS - "shopping for seniors", also for people with disabilities: 8 a.m.–2: 30 p.m.: 887 202 948

ALL RESIDENTS:

- **psychological support (24/7): 12 421 92 82**
- **psychological support-8am-8pm: 502 273 430**
- **psychological support- 10.00–18.00: 783 222 700, 603 890 858, 661 011 023**

Entrepreneurs:



- Department of taxes and fees of the University of Cambridge: 12 616 9211, 12 616 94 13, 12 616 92 17, 12 616 93 77
- Department of Administrative Affairs (CEIDG)): 12 616 56 00, 12 616 56 19

REFERENCES:

- registration of births and deaths: 12 61 65 512
- copies of deeds (births, marriages, deaths), certificates: 12 616 55 13

DEPARTMENT OF VEHICLE AND DRIVER RECORDS: 12 616 91 09, 12 616 93 62

DEPARTMENT OF ADMINISTRATIVE AFFAIRS-IDS:

- Area I-VII: 12 616 93 28, 12 616 92 88, 12 616 91 41, 12 616 91 24
- Area VIII-XIII: 12 616 57 01, 12 616 57 02, 12 616 57 03, 12 616 57 17
- Area XIV-XVIII: 12 616 87 19, 12 616 87 21, 12 616 87 22, 12 616 87 31

MOPS: 12 616 53 03, 12 616 53 05

- Children's Aid Department: 12 616 54 75
- Foster care team: 12 422 29 94
- Homeless Assistance Department: 12 430 45 44, 12 642 25 86
- filia nr 1, os. Teatralne 24: 12 430 45 46, 12 430 45 44
- filia nr 2, ul. Radzikowskiego 39: 12 636 77 98, 12 636 77 84
- filia nr 3, ul. Rzeźnicza 2: 12 257 00 07
- filia nr 4, os. Szkolne 34: 12 425 75 64, 12 425 75 82
- filia nr 5, ul. Praska 52: 12 269 05 54, 12 269 06 37
- filia nr 6, ul. Mazowiecka 21: 12 423 23 15, 12 422 17 74
- filia nr 7, ul. Mazowiecka 4-6: 12 632 00 22, 12 632 21 46
- filia nr 8, ul. Na Kozłowie 27: 12 659 12 86, 12 659 12 68
- filia nr 9, os. Teatralne 24: 12 430 45 44, 12 644 80 34

CITY GUARD OF KRAKÓW: 986

- Śródmieście: 12 688 21 86
- Krowodrza: 12 688 22 25
- Nowa Huta: 12 688 22 34
- Podgórze: 12 688 22 54

INFORMATION POINT FOR FOREIGNERS: 48 12 312 06 46

CITY TRANSPORT DEPARTMENT:

helpline 12 19150

ticket and Krakow card helpline 12 254 14 00