



## **Information Point for Foreigners**

2021-03-30

**It is our pleasure to announce that from March 1st 2021 Internationaler Bund Polska Foundation will be running the Multicultural Centre in Krakow and well as the Information Point for Foreigners.**

During the implementation of the task, we will cooperate with Ania Wilczyńska and Karol Wilczyński (Salam Lab), Halina Niec Legal Aid Center, Karolina Czerska-Shaw, Anna Strama, Marta Pryczyńska, Paulina Pilipiuk, Malina Szczepańska.

The **Centre** is open **Monday to Thursday from 10 am to 6 pm** on **ul. Wroclawska 37a/320**, whereas the **Information Point for Foreigners** operates from **Tuesday to Friday from 9 am to 7 pm** on **ul. Karmelicka 46/51**, as well as **every last weekend of the month (Saturday, Sunday) from 9 am to 2 pm**.

Additionally, legal advice will be available once a week on Thursday from 4 pm to 7 pm.

The **contact number** for the Information Point for Foreigners will remain unchanged as: **+48 887 201 598**.

The Information Point provides information in the following fields:

1. education
2. health care system
3. culture
4. job market, registration, employment, unemployment benefits and benefits for people in crisis;
5. obtaining a driving licence, PESEL number, registration of births and deaths
6. social welfare and family benefits
7. disability
8. assistance to victims of discrimination or violence
9. housing rental and housing regulations in Poland
10. free and commercial courses for foreigners in Kraków
11. other important life issues.

The Information Point also provides information in the following fields:

- formalities regarding legalisation of stay, obtaining the Polish Card [Karta Polaka],



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Kraków**

- citizenship, work permit;
- organisations operating in Kraków for migrants and national and ethnic minorities.

At the same time, we would like to remind you that the service of foreigners in terms of legalization of stay is taken care of by:

**Małopolska Voivodeship Office in Kraków  
Department of Foreigners' Affairs  
Kraków, ul. Przy Rondzie 6**

**(Service areas for foreigners: ground floor - service room 1, service room 2; 1st floor - rooms 105 - 106)**

**Address:**

ul. Przy Rondzie 6  
31-547 Kraków  
fax 12 39 21 354  
e-mail: [info.opt@muw.pl](mailto:info.opt@muw.pl)

The Małopolska Voivodeship Office in Kraków, moreover, within the framework of the project Małopolska Friendly to Foreigners - support in integration and adaptation of third-country nationals, implemented by the Social Policy Department of the Małopolska Voivodeship Office in Kraków, launched Information and Advisory Points for third-country nationals on 22 October 2018 (Kraków, ul. Basztowa 22, Nowy Sącz, ul. Jagiellońska 52).

The Information and Advisory Points provide comprehensive assistance and support to third-country nationals in administrative and legal matters, e.g. legalisation of stay, legal employment, social benefits, employee benefits, as well as administrative matters encountered by third-country nationals in everyday life in Poland. The Points offer assistance **in Ukrainian, Russian, English and Polish.**

Due to the temporary change in the organisation of direct customer service in the Małopolska Voivodeship Office in Kraków, the employees of the Points are available at the information and advice hotline: tel. **12 426 90 01, 18 540 23 26** and e-mail address: [fami@muw.pl](mailto:fami@muw.pl)