

September 12, 2019

Mr. Jacek Majchrowski
Mayor of the City of Krakow

pl. Wszystkich Świętych 3-4
31-004 Krakow

Dear Sir,

On behalf of American Airlines and our 130,000 team members worldwide, I would like express our delight at launching a new flight from Krakow to Chicago, beginning summer 2020. Our customers and crew are most looking forward to experiencing the new service, and we are optimistic about the tremendous opportunities for tourism, trade, and commerce that it will bring for both cities.

We thank you and your colleagues for calling to our attention the plethora of historic sights, museums, beautiful architecture, and the vibrant arts and cultural attractions, which Krakow is famous for and gave Poland its first spot on UNESCO's World Heritage List

We offer our heartfelt apologies for any offence caused to you or the residents of Krakow, as a result of our social post announcing the new summer schedule. The aim of the post was to engage our followers and to get them as excited as we are about our new routes to incredible destinations like Krakow. In addition to our social post, which was designed to act as a quick teaser, we also posted a special page on our website (news.aa.com/American-Airlines-Summer-2020-Network) about the new flights. The destination snapshot of Krakow includes more details about our new flight and several recommendations on things to do in the city including visiting the great Wawel Royal Castle, Krakow's beautiful Rynek Główny Central Square, or the magical Kazimierz. There also are no longer any references to trying a vodka tasting on this page.

We are extremely grateful in advance to the city of Krakow for welcoming American Airlines to Poland. We look forward to working with your office, local tourism boards, and Krakow airport to make this new service a success and giving business travelers and tourists more travel options between the U.S. and Poland.

Sincerely yours,


Tom Lattig


Richard Muise

Attn.:

Patrick T. Slowinski
U.S. Consul General in Krakow
ul. Stolarska 9
31-043 Kraków

